

QuestConnect™



Making it easier to take
the right actions for
your patients and practice.

Quest Diagnostics works hard to offer innovative solutions that help you make the best decisions for patient care. That's why we created **QuestConnect™**, a convenient online tool that gives you the insights you need to take action for your patients.

Get connected to the lab tests that help inform your decision-making.

- Request test results
- Add or cancel tests
- Confirm/check the status of an order
- Find a test

Streamline workflow so you can stay focused on your patient's health.

- Order supplies
- Pay an invoice
- Update account information

Stay connected
and in control.

Inspired by and designed with your needs in mind, QuestConnect is simple and easy to use. To get you started, we included some basic instructions and a wallet card for future reference.

Whether you're the ordering or treating physician, **QuestConnect.com** provides you with the same great benefits.

How to Use QuestConnect.com

Simple login process

Enter client information:

1. Client number
 2. Main office phone number
 3. Your name
 4. Your role
-

Request test results

1. Select "Request a Test" from the left or middle navigation
 2. Enter the patient's date of birth and last name
 3. Click *Search*
 4. Select appropriate record(s)
 5. Click *Submit*
-

Add a test

1. Select "Add a Test" from the left or middle navigation
 2. Enter the patient's date of birth and last name
 3. Select a patient
 4. Enter the test code
 5. Click *Submit*
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Cancel a test

1. Select "Cancel a Test" from the left or middle navigation
 2. Enter the patient's date of birth and last name
 3. Select the patient
 4. Select the entire order or test code
 5. Click *Submit* to cancel
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Find a test

1. Select "Find a Test" from the left or middle navigation
 2. Insert the test name or code, CPT or specialty using the left navigation
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Order supplies

1. Select "Order Supplies" from the left or middle navigation
 2. Choose an item and enter the quantity
 3. Enter any special delivery instructions (optional)
 4. Click *Submit*
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View order history

1. Select "Order Supplies/ Order History" from the left navigation or "Track Order History" from the middle navigation
 2. Click "Order History Tracking"
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Update account information

1. Select "Update Account Information" from the left or middle navigation
2. Update your information
3. Click *Submit*

Reference Card

Use the attached card for quick reminders of how to complete common tasks within QuestConnect.

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- Select appropriate record(s)
- Click *Submit*

Add a test

- Select "Add a Test" from the left or middle navigation
- Enter the patient's date of birth and last name
- Select a patient
- Enter the test code
- Click *Submit*

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