QuestConnect™

Making it easier to take the right actions for your patients and practice.
Quest Diagnostics works hard to offer innovative solutions that help you make the best decisions for patient care. That’s why we created **QuestConnect™**, a convenient online tool that gives you the insights you need to take action for your patients.

**Get connected to the lab tests that help inform your decision-making.**

- Request test results
- Add or cancel tests
- Confirm/check the status of an order
- Find a test

**Streamline workflow so you can stay focused on your patient’s health.**

- Order supplies
- Pay an invoice
- Update account information

**Stay connected and in control.**

Inspired by and designed with your needs in mind, QuestConnect is simple and easy to use. To get you started, we included some basic instructions and a wallet card for future reference.

Whether you’re the ordering or treating physician, **[QuestConnect.com](http://www.QuestConnect.com)** provides you with the same great benefits.
How to Use QuestConnect.com

Simple login process
Enter client information:
1. Client number            3. Your name
2. Main office phone number 4. Your role

Request test results
1. Select “Request a Test” from the left or middle navigation
2. Enter the patient’s date of birth and last name
3. Click Search
4. Select appropriate record(s)
5. Click Submit

Add a test
1. Select “Add a Test” from the left or middle navigation
2. Enter the patient’s date of birth and last name
3. Select a patient
4. Enter the test code
5. Click Submit

Cancel a test
1. Select “Cancel a Test” from the left or middle navigation
2. Enter the patient’s date of birth and last name
3. Select the patient
4. Select the entire order or test code
5. Click Submit to cancel

Find a test
1. Select “Find a Test” from the left or middle navigation
2. Insert the test name or code, CPT or specialty using the left navigation

Order supplies
1. Select “Order Supplies” from the left or middle navigation
2. Choose an item and enter the quantity
3. Enter any special delivery instructions (optional)
4. Click Submit

View order history
1. Select “Order Supplies/Order History” from the left navigation or “Track Order History” from the middle navigation
2. Click “Order History Tracking”

Update account information
1. Select “Update Account Information” from the left or middle navigation
2. Update your information
3. Click Submit
Reference Card

Use the attached card for quick reminders of how to complete common tasks within QuestConnect.

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