What to expect at your appointment

- Appointments are strongly encouraged and will receive priority. Walk-ins may be accommodated during the next available appointment opening, but cannot be guaranteed same-day service.

- We require that you please wear a mask or face covering in our Patient Service Centers (a bandana or handmade mask is acceptable).

- We cannot accept patients in our Patient Service Centers who are currently experiencing COVID-19 symptoms (fever, cough) or have experienced COVID-19 symptoms in the last 10 days. If you are experiencing COVID-19 symptoms, please reschedule your appointment and contact your doctor for next steps.

- No-contact forehead temperatures may be taken upon entry.

Safeguarding your health

We require that all patients and employees wear a mask or face covering in our Patient Service Centers. When checking in, you’ll be invited to use hand sanitizer. At some locations, a greeter may use a no-contact technique to take your temperature upon entry.

Social distancing

Added space between chairs and limiting the number of people in the waiting room follows social distancing guidelines.

More frequent cleaning

All locations have implemented more frequent cleaning, including sanitizing between each patient and daily deep cleaning.

Mobile check-in and wait by text

Check in from your phone before your appointment. Then, wait wherever you want and get a text alert when it’s your turn.

For more information, visit [CDC.gov/nCoV](https://www.cdc.gov/nCoV) or [QuestDiagnostics.com/COVID19/Patient](https://www.questdiagnostics.com/COVID19/Patient)