MyQuest™
Forgot Username Instructions

1. Go to questdiagnostics.com/myquest and click on “Login.”

2. Click on “Forgot Username?”

3. Complete all required fields then press “Submit.”

4. You will receive an email containing your username. You can then click on “login screen” to be redirected back to the MyQuest patient portal.

See next page for Forgot Password Instructions
MyQuest™
Forgot Password Instructions

▶ See previous page for Forgot Username Instructions

Forgot Password

If you are locked out of your account, please leave the account inactive for 45 minutes and then reset your password with a new password.

1. Go to questdiagnostics.com/myquest and click on “Login.”

2. Click on “Forgot password?”

3. Enter in your username then click on “Submit.”

4. You will receive a pop up advising you to check your email address for the password reset instructions.
   Review the email details and follow the instructions to resetting your password.
   Do not use your existing password.

Quest Diagnostics.com

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ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1.844.698.1022. ATENCIÓN: Si habla español (Spanish), tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.844.698.1022. 注意：如果您使用繁體中文 (Chinese), 您可以免費獲得語言援助服務. 請致電 1.844.698.1022.

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