



National Clinical Research Testing Services

A single-source, integrated suite of diagnostic laboratory testing services nationwide

Simplified access to healthcare services is critical in industries with complex needs. For clients that have multiple remote locations and diverse testing requirements, Quest Diagnostics provides a convenient nationwide network of testing services and collection sites.

National Clinical Testing Services offers more than 3,500 laboratory tests at facilities across the country so clients can quickly access the services they need.

Designed to simplify the process, National Clinical Testing Services creates a single point of contact with dedicated account and customer support teams committed to exceptional service.

Robust support network for all client accounts

Clients can count on:

- Single account simplicity (sub-accounts optional)
- Nationwide access to laboratory testing and collection sites (on-site phlebotomy services available)
- Consistent, accurate reporting
- Convenient requisition and supply ordering
- Standardized billing and pricing
- Web-based results access and/or electronic medical records (EMR) interfacing
- Dedicated call center
- Internal specialists and account executives to maintain service account needs

Research Testing Services

Quest Diagnostics National Clinical Testing Services is driven to deliver diagnostic insights and innovation to improve health and well-being, and it all starts with research testing.

Quest Diagnostics is one of the largest providers of laboratory services supporting clinical research studies by providing access to test information and results across multiple testing facilities.

Research testing performed by Quest Diagnostics supports our clients in the rapid development of new drugs, medical devices, and cutting-edge technology. We collaborate with research hospitals, universities, and other facilities to customize research studies that aid in the detection, monitoring, and treatment of diseases in order to help improve patient care.

Nationwide access and standard pricing

Employer-based health testing

Research-based studies

State of the art technology

Clinical testing resellers

Women and men's health testing

National Clinical Testing Services

Specimen integrity and faster turnaround time

3,200 couriers and 25 company-owned aircraft make approximately 80,000 stops daily to pick up and deliver specimens

Our logistical network ensures specimens will arrive quickly, intact, and at the correct temperature, helping to guarantee the integrity of the result with faster turnaround times.

Flexible ordering and reporting options

Ordering and reporting options include fax, Internet via the Care360[®] Physician Portal, mobile reporting via Gazelle[®], and direct interfaces using an HL7 file format

Quest Diagnostics can accommodate the delivery of results in multiple formats and mediums.

Ease of administration

National network leveraging more than a dozen standardized laboratories

All test results, requisitions, codes, and invoices have the same look, feel, and function. This translates into an easier to administer program and the ability to compare data anywhere.

One-stop shopping from the world's leading provider

More than 3,500 different routine and specialized laboratory tests

Regardless of the need, Quest Diagnostics performs or has access to the appropriate test.

Convenient, nationwide collections

On-site options and a network of thousands of collection sites

If the patient or donor cannot have their blood drawn or urine collected on-site, Quest Diagnostics has a convenient network of collection sites located across the country.

Call or visit us online for more information on how National Clinical Testing Services from Quest Diagnostics can help with your nationwide research testing needs.

1.800.877.7484 | EmployerSolutions.com/NationalClinical

A comprehensive suite of diagnostic testing services

National Clinical Testing Services provide a comprehensive approach by offering a broad suite of products:

Research Testing

Quest Diagnostics in-depth knowledge of the treatment, diagnosis, and prevention of disease can be attributed to our extensive experience with non-clinical trials and research studies.

Donor Transplant and Kit Collections

Flexible account setup options allow expanded access to Quest Diagnostics Patient Service Centers, laboratories, or your own testing facilities.

Pharmaceutical Recall Testing

Research studies for pharmaceutical companies extend to recall testing, which may be initiated by the pharmaceutical companies or at the request of the U.S. Food & Drug Administration (FDA.) Pharmaceutical research studies also include patient monitoring for post FDA-approval.