

2023 Corporate Responsibility Report

Quest works across the healthcare ecosystem to create a healthier world, one life at a time. Whether it's fostering a positive experience in our patient service centers, helping hospitals operate more efficiently, or expanding our testing portfolio, our ~48,000 colleagues work together every day to care for our patients, customers, and one another.

In 2023, we made progress toward our Environmental, Social, and Governance (ESG) goals. We developed new tests to advance early disease detection and expanded access to our solutions through various efforts, including our Quest for Health Equity initiative. We relaunched our HealthyQuest program, to further support the health and well-being of our colleagues, and formed collaborations to improve population health.

To learn more about our approach and accomplishments in 2023, please read our [full report](#).



Highlights

Consumer reach

~206M
test requisitions processed

~550,000
patients tested daily

~7,400
patient access points

~23,000
field providers*

~33M
users registered on questhealth.com, our consumer-initiated testing platform

Clinical innovation

Developed 42 new tests

Acquired Haystack Oncology to better identify early-stage residual or recurring cancer

Expanded our Quest AD-Detect[®] portfolio by introducing the APoE Isoform test for a more robust Alzheimer's risk assessment

Employee & community engagement

\$16M+
in corporate giving and Quest for Health Equity grants

950,000+
donated or discounted test requisitions

30,000+
employee volunteer hours

11
Employee Business Networks with ~8,000 members



*Includes phlebotomists, paramedics, nurses, and other health and wellness professionals.