### Quanum<sup>®</sup>



## Quanum<sup>®</sup> Lab Services Manager

Your 1 stop to complete lab-related tasks and gain valuable insights



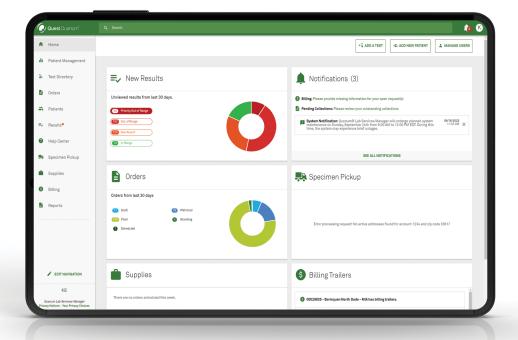
## Inefficient lab workflows cost billions of dollars and diminish patient satisfaction

Complicated workflows, systems that don't talk to one another, administrative errors, time-intensive processes—all of these contribute to billions of dollars lost each year due to inefficiencies in healthcare which can dramatically impact patient care.<sup>1</sup>

### Simplify lab-related tasks with Quanum® Lab Services Manager

With Quanum Lab Services Manager, you can order tests and supplies, review results, and see critical action items from a user-friendly, online dashboard. Seamlessly connected with your EHR system using single sign-on, Quanum Lab Services Manager helps enhance practice efficiency and frees up valuable time for healthcare providers to spend caring for patients.







Streamline practice operations, prevent errors and disruptions, and save staff time



Accelerate insights to make patient interactions more meaningful



Improve the patient experience to enhance compliance and satisfaction



# See how Quanum Lab Services Manager can help you, your practice, and your patients

### Less time searching for answers means more time to provide patient care



Practice benefits: prevent disruptions and stay up-to-date

**Ordering** 

Scheduling



- Order tests and supplies and easily repeat your practice's most frequent orders, including bulk release of scheduled orders; plus, Quanum Lab Services Manager securely stores physicians' digital signatures for convenience
- Schedule specimen pickups when you need them
- Track order status and expected delivery of results
- Help ensure coverage accuracy with medical necessity determination and Advance Beneficiary Notice of Noncoverage (ABN)
- Respond to missing billing information with electronic billing trailers
- View price for individual tests outside of the lab order workflow with client bill pricing lookup
- Auto enrollment for up to 3 client accounts, including national accounts



Physician benefits: gain more insight for more meaningful patient interactions

**₫** Tests

Reports



Transparency

- Access a test directory with over 3,500 tests, ICD-10 codes, and specimen collection details
- Get clinically relevant insights at the point of care, simplifying results interpretation
- Review reports your way—standard results or analytics reporting including TNP/TIQ only reports, or historical trend reports, including non-practice historical results, to compare results over time



- **Get results via email** for certain specialty tests or **real-time notifications** of patients' priority and STAT lab results 24/7 on your mobile device with Quest Lab Alert for Physicians
- Reduce surprise lab testing bills and calls from frustrated patients with pricing transparency



Patient benefits: know where and when to get tested and what's covered







- Preregister for lab appointments after receiving an email<sup>a</sup> confirming your test order, which can help improve compliance and enhance the Patient Service Center experience
- Understand coverage and out-of-pocket costs with estimated patient pricing (available for some plans)

<sup>&</sup>lt;sup>a</sup> Must have patient's email address on file.



Learn more at **QuanumLSM.com** or **scan to get started today** to streamline lab-related
tasks so you can spend more time with patients



#### Reference

Gatchel-Schmidt T. How much revenue is your healthcare practice losing due to inefficient revenue cycle processes? Medical Group Management Association. May 14, 202
 Accessed September 26, 2023. https://www.mgma.com/articles/how-much-revenue-is-your-healthcare-practice-losing-due-to-inefficient-revenue-cycle-processes

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