



QuantumTM

Revenue Cycle Management Practice Management

Your path to a smarter office

Simplify your office environment for greater efficiency, improved profitability, and higher patient satisfaction.

Quantum Revenue Cycle Management (RCM) provides a team of experts that can take complicated billing issues off your plate, allowing you to focus on what matters most—your patients. Payments process efficiently and accurately in our directly integrated system that spans from claims to denial management and all related activities in between.

Quantum Practice Management (PM) can help you save time by simplifying the essential daily tasks of your office. Information flows seamlessly between Quantum Electronic Health Record (EHR) and PM to ensure real-time access to critical patient information.

Quantum Revenue Cycle Management

Focus on your patients and leave your complicated billing activities to us.



When it comes to the financial health of your practice, nothing has a greater impact than the people behind your billing. Whether in-house or outsourced, you need a team you can trust—one with the experience to do the job right and have the desire and drive to collect every penny.

For those who choose to outsource, Quest Diagnostics offers an enhanced medical billing service from a team you already know and trust. Quantum RCM provides a holistic approach to managing the financial aspects of your practice, from claims to denials, with a focus on efficient collections.

Rest assured, we have everything covered.

With Quantum RCM supporting your practice you can:

- Have confidence that your billing is managed by experienced professionals with vast knowledge in various specialties and with insurance payers
- Focus on your patients, not your billing
- Experience complete transparency via a billing dashboard and comprehensive reporting
- Trust that your billing is fully compliant with HIPAA, OIG, and ICD10 regulations
- Lean on a team of trusted advisors focused on your billing-related success
- Reduce your staff burden with insurance payer management and fee-schedule review
- Use Quantum PM and EHR, which are included in your RCM fee

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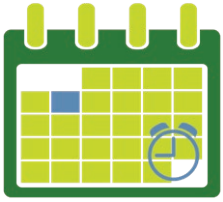


When you choose Quantum RCM, a dedicated resource will get to know your business and work with you to establish an implementation plan. Once you are set up, you are assigned a team of billing professionals for long-term success. You can trust your team to manage:

- Denial/rejection/appeals management
- Payment posting and monitoring
- Printing, mailing, or emailing patient statements
- Unpaid balance management
- Patient and insurance payment posting
- Fee schedules and contract maintenance
- Financial reporting
- Monthly consultations
- Support, training, and upgrades

Quantum Practice Management

Optimize the patient experience with an integrated, web-based solution designed to complement your office workflow.



Appointment scheduling

Managing the flow of patients through your practice can help you increase revenue, improve patient satisfaction, and maximize your most valuable resource—your time. With our flexible, cloud-based appointment scheduling, resolving complex scheduling requests has never been easier.

- Fast and intuitive patient search
- Schedule customization with flexible time-slots and color-coding
- Implementation of scheduling rules
- Daily, weekly, and monthly calendars
- Appointment email, phone, and text reminders
- First-available scheduling
- Drag and drop appointments



Medical billing

Get paid faster and improve your productivity by automating and streamlining your collections process. Information seamlessly flows from the PM to your billing system.

- Simplified insurance claims processing
- Resolution of rejections and denials
- Streamlined payment posting
- Effective collections management
- Key performance indicator (KPI) dashboard
- Cloud-based reliability



Claims dashboard

Work the front line of your claims including batching, submissions, and clearinghouse input.

- Interactive views of claims status and patient information
- Assisted auto posting
- Create custom work queues with advanced sorting and filtering
- Single sign-on to clearinghouse
- Smartly organized claims dashboard and denial manager
- Easily update insurance, patient demographics, charges, and generate appeal letters



Quantum Practice Management

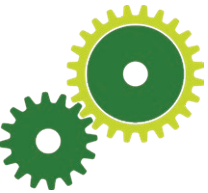
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Review management

Harness positive patient feedback to help grow your practice. Improve patient satisfaction rates through surveys and online reviews.

- Reputation management surveys
- Visit satisfaction surveys
- Practice CAHPS surveys



Integrated clearinghouse

We provide the tools to improve reimbursement, shorten service-to-payment windows, and make it easier to manage denials.

- Connections to over 1,600 payers
- Insurance eligibility verification
- Electronic claims processing
- Electronic remittance advice (ERA)



Interoffice collaboration

A HIPAA-secure collaboration platform ensures any files, emails, chat messages, interoffice collaboration, or other digital records are less vulnerable to exposure or cyber threats. Reduce risk, improve communication, and gain peace of mind.

- Secure email and instant messages
- File manager
- Shared calendars and tasks
- People search
- Alerts and notifications
- Document sharing



Patient portal

Make health information available to patients anytime, anywhere with our secure patient portal. With single user ID access, patients can easily access information from a variety of sources integrated with your EHR, including lab test results.

- Online scheduling
- eStatements
- Online bill pay

QuantumTM

Revenue Cycle Management
Practice Management

Your path to a smarter office

To learn more, call **1.888.835.3409** or email **SalesSupport@Quantum.com**.

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