



Case study: Dr. Arthur Bregoli

Braintree, Massachusetts



Workflow simplified: Massachusetts practice adopts Qunam EHR

Mary Parsons is the office manager at Dr. Arthur Bregoli's office in Braintree, Massachusetts. Dr. Bregoli has been practicing internal medicine in the Boston area for over 20 years. He employs 7, including Mary, who has been with the practice for 10 years. Dr. Bregoli sees about 20 patients per day; 30% of those are Medicare patients.

Challenge

In the fall of 2011, the practice was preparing to transition from paper charts to electronic health records (EHR) in order to comply with Medicare regulatory and incentive programs. An EHR would assist the practice in not only meeting requirements for submitting quality of care measures, but would also help it avoid Medicare penalties.

Solution

Dr. Bregoli's office was already using Qunam eLabs and ePrescribing from Quest Diagnostics. Because the practice wanted the transition to EHR to be as seamless as possible when it came to transferring information, they chose Qunam EHR.

Practice quick facts:

- 1 physician
- 7 employees
- 20+ years of experience
- 20 patients per day
- 30% Medicare
- 2011 began using Qunam EHR

Qunam Solutions:

- eLabs
- ePrescribing
- EHR

“Adopting Qunam EHR was the perfect next step since most of our patients already had records with Qunam eLabs... being a small practice, this technology was also very affordable for us.” -Mary Parsons

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Outcome

Information for patients who had previously done lab work at Quest was automatically transferred to the EHR. This meant that the practice did not have to create new files for those patients, saving significant time and expense.

The nurse practitioners set up templates in the EHR for physicals and other common patient encounters to suit their practice workflow and to meet Dr. Bregoli's request that everything be as simple as possible to use.

One of the other gratifying features of the EHR is its mobility. Because it is cloud-based, Dr. Bregoli can use a tablet in the office to record patient information. At home he can log on to the system via laptop to access a patient's chart when he's on call.

Three times since implementing the EHR, Dr. Bregoli's office has used the data collected to help satisfy the EHR technology requirements when attesting for meaningful use (MU).

"Having the EHR makes it very easy to track patients and report on them," said Parsons. "Whether collaborating in the office or attesting for meaningful use, we no longer have to search for charts – everything is at our fingertips in the system."

If there's a patient record that needs to be shared with another doctor it is simple to find it and send it securely, right from the system.

"This sure beats making copies," said Parsons. "And because doctors are generally known for their bad penmanship, the electronic records are much easier to read. Having this system makes our office so much more efficient."

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