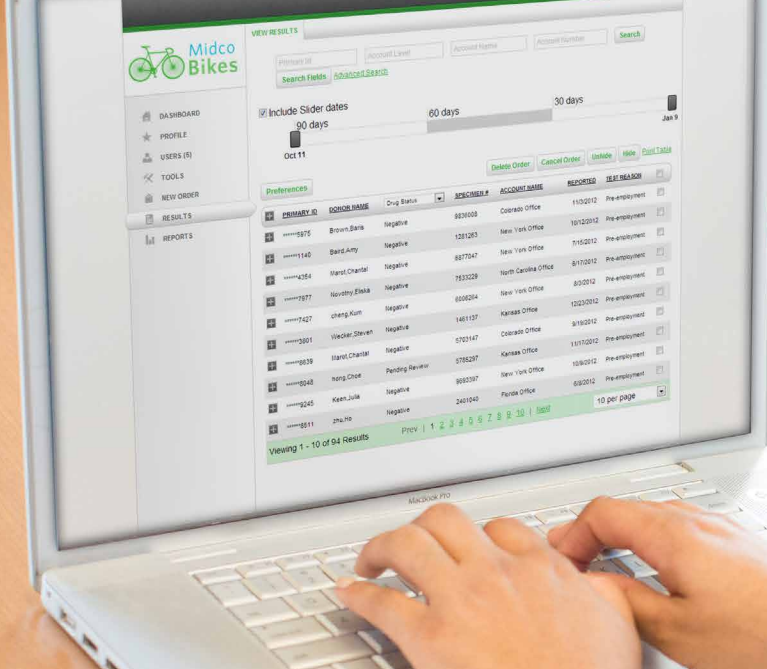




ESP Drug Testing Portal

Online Order and Results
Management for Employers





A customer portal designed by customers

In designing our online ordering and results portal, we did something that may seem obvious, but is often overlooked in software: *we started by asking our customers what they wanted in a drug testing application.*

Because everyone's needs are unique, the Employer Solutions Portal (ESP) was built on a platform that allows for continual innovation based on customer feedback. With its customizable interface, ESP brings a level of personalization that can only be described as "reading your mind."

ESP allows you to quickly organize the interface specifically to your job function with flexible widgets that can be positioned and personalized for unique workflows. High-priority items can easily be moved to the top of the dashboard for immediate attention.

Administrators can also extend role-based permissions to different areas of the application, granting temporary access or limited views to test results. ESP provides more than lab results, it helps you manage the entire drug testing process.

Powerful and intuitive

Configurable Order Templates

Configurable templates automate the order management process to create common orders that meet specific drug testing needs.

Simplified Order Process

Pre-populated fields take the number of order entry fields down to as few as 4, reducing time and simplifying the process.

Customizable Dashboard

A new widget-based dashboard allows you to arrange your view of the portal, placing important functionality where you can reach it most conveniently.

More Results in a Single View

ESP displays information on a single page. Finding results is easier than ever with the use of simple or advanced search capabilities and a 90-day sliding filter. Permissions control whether you see the status, summary, detail, images, lab report, and/or MRO letters.

Additionally, the results page is configurable. This allows you to determine which search fields are used for a simple search and which fields are displayed in the results summary. You get to the results more quickly, so you can make faster, more informed decisions.

Simple Random Testing Module

Features for regulated industries (FAA, FMCSA, FTA, USCG, etc.) allow for easy setup and administration of single or multiple modalities with valuable progress alerts that can save significant time.

Collection Site Match

Using the order information and a zip code, conveniently-located collection sites and directions are displayed on a Google map. Collection appointments can also be set up online at Quest Diagnostics Patient Service Centers.

Faster results. Simpler to use. More control.

We studied the way you work and designed a system that adapts to your workflow, making every click more efficient. It's all part of our ongoing effort to save your most important commodity—time.



Faster order entry

Quick Order reduces the required fields to just 4, so you can proceed faster through order entry.



Flexible reporting options

Access up to 7 years of results data and configure management reports to create unique views of your drug testing programs and results.



Email alerts

Receive email alerts immediately when results are available. Then click on a link to view.



Fewer clicks

Get more results on a single page with configurable columns and a slider bar to quickly filter by date ranges.



The advantages of Quest Diagnostics

Unparalleled Access

Our national and international collection site network delivers a convenient, consistent, and professional collection experience.

Fast Turnaround

Testing is usually performed the day it arrives at our laboratory, with negative screening results reported the same day. Positive results are confirmed, reviewed, and typically reported within 72 hours of receipt.

Personal Service and Support

Knowledgeable customer service representatives are here to answer questions and ensure your program runs smoothly.

Complete Testing Program

Only Quest Diagnostics offers hair, urine, oral fluid, and instant testing, allowing you to create a customized, multi-specimen testing program. Couple that with our advanced connectivity solutions, like ESP, and you have a convenient, end-to-end partner for all your drug testing program needs.

Contact your Quest Diagnostics sales representative today for more information about ESP and how it can help you to create a drug-free workplace.



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