

Marketing Services Toolkit

We want to make your program with Quest Diagnostics as successful as possible. Experience has shown that partners who provide internal communications alongside Quest Diagnostics program communications see a higher utilization and success rate.

To set you up for success, we provide a Partner Marketing Toolkit. The materials enclosed in this toolkit are designed to help you market and promote your well-being program to drive participation. Some materials can be personalized to fit your program needs. To do so, contact your Account Manager.

The timeline below is a sample of Quest communications and how they can be paired with the communications outlined below.



Flyers for on-site events and instructions for scheduling your screening are available to be personalized. Your Account Manager is able to provide those to you during implementation.

Partner communication pieces

Below are materials available for you to market your offering from Quest Diagnostics. After clicking on the link, click "download" in the pop-up window to download the content and save it to your computer. From there, feel free to add in information about your program, such as date and time, and use as needed.

Quest



your health Schedule your screening today!

Transform



Screening promotion flyers: with the time(s) and date(s) of your on-site screening(s)

How to: Print and display before your on-site event to promote registration and scheduling

Spanish versions



"Why Screen?" flyer: Print or email this flyer with statistics and testimonials that encourage participants to find their reason to screen



How to complete your screening flyers: These personalized flyers give stepby-step instructions for getting screened at an on-site event, Patient Service Center, with a Physician Results form, and/or by Self-collection.

Note: Each flyer is personalized based on the specifications of your program. To receive this flyer, connect with your Account Manager.

Suggestion: Print or display these at on-site events to promote alternate screening options to walk-in participants.

Quest

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Sample email catalog: These pre-drafted communications are available to send to your team through in-house communication streams.

Tip: Clients who send emails promoting the program alongside Quest's program communications see higher success in their program utilization!

Transform your health

Wherever you are on your healthcare journey, we're here to help. Schedule your confidential health screening today.



Intranet ad: Useful for online tiles on an intranet or benefits server that employees are accustomed to accessing. This graphic can also be used for other digital communications since it contains your program's scheduling link.

Quest

Take charge of your health by scheduling a screening Transform your health



Screening process infographic: Step-by-step instructions for how to complete a screening.

Quest How to use Quest Activate self-collection materials (F sample and package Sen of

Quest Activate self-collection infographic: Step-by-step instructions for how to complete a screening using selfcollection materials mailed to your home

• Self-collection infographic (not with Quest Activate)



Participant scheduling experience Scheduling an appointment at an on-site event or a Quest Diagnostics Patient Service Center (PSC) Please note: Our site is responsive and may look different depending on the device you are using.

Instructions with screenshots: Modifiable PowerPoint documents

- Registration instructions
- Scheduling instructions: On-site event appointment
- Scheduling instructions: PSC appointment
- Scheduling instructions: Physician Results form
- Scheduling instructions: Self-collection materials
- Mobile registration and scheduling instructions

Instructional videos:

- Registration
- Scheduling an appointment (On-site Event or PSC)
- PSC experience
- On-site event experience
 - fingerstick or venipuncture
- Physician Results form
- Self-collection with Quest Activate
- Viewing results



Informational videos: These videos help participants understand the importance of screening

- Why should I complete a screening
- Why screen? Spotlight videos
 - Glucose
 - A1c
 - Blood Pressure
 - HDL

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