

## Safeguarding your health

We require that all patients and employees wear a mask or face covering in our Patient Service Centers. When checking in, you'll be invited to use hand sanitizer. At some locations, a greeter may use a no-contact technique to take your temperature upon entry.

## Social distancing

Added space between chairs and limiting the number of people in the waiting room follows social distancing guidelines.

# More frequent cleaning

All locations have implemented more frequent cleaning, including sanitizing between each patient and daily deep cleaning.

# Mobile check-in and wait by text

Check in from your phone before your appointment. Then, wait wherever you want and get a text alert when it's your turn.



## What to expect at your appointment

- Appointments are strongly encouraged and will receive priority. Walk-ins may be accommodated during the next available appointment opening, but cannot be guaranteed same-day service
- We require that you please wear a mask or face covering in our Patient Service Centers (a bandana or handmade mask is acceptable)
- We cannot accept patients in our Patient Service Centers who are currently experiencing COVID-19 symptoms (fever, cough) or have experienced COVID-19 symptoms in the last 10 days. If you are experiencing COVID-19 symptoms, please reschedule your appointment and contact your doctor for next steps
- No-contact forehead temperatures may be taken upon entry

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ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1.844.698.1022. ATENCIÓN: Si habla español (Spanish), tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a 1.844.698.1022. 注意:如果您使用繁體中文 (Chinese), 您可以免費獲得語 言援助服務. 請致電 1.844.698.1022.

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