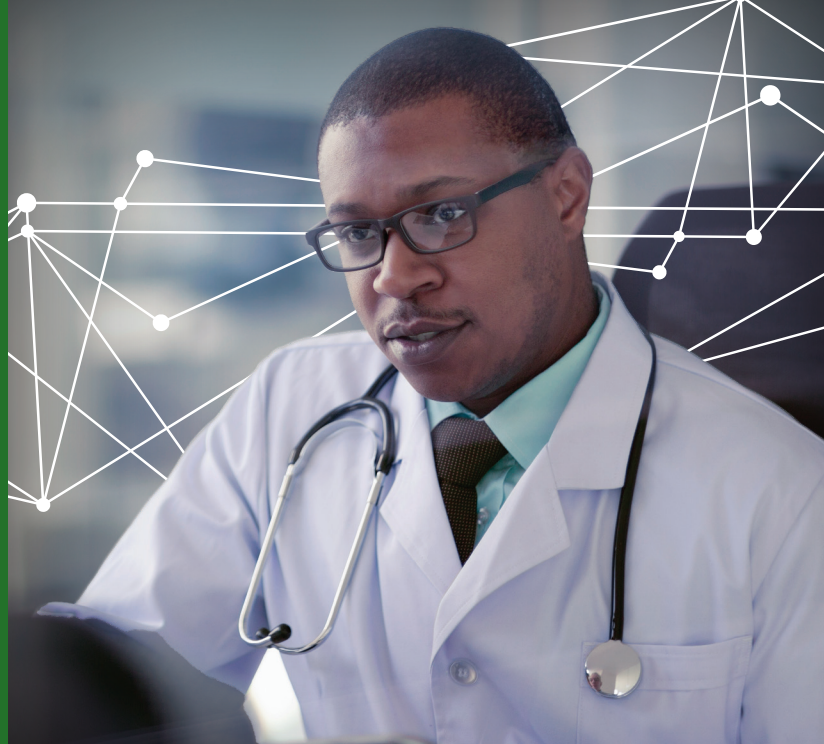


POWERING AFFORDABLE CARE

at every step in the
transplant journey



In transplant medicine, knowledge is power. Quest Advanced™ Specialized Transplant Services removes obstacles to deliver accelerated answers that improve the transplant testing experience for clinicians and patients.

Powering affordable care means that, when it comes to advanced transplant testing, quality shouldn't be a trade-off, service shouldn't be a sacrifice, and cost shouldn't be a barrier.

INNOVATIVE SOLUTIONS

bringing you the latest transplant testing technology

Our ongoing, purposeful investment in transplant test innovation helps to ensure that you have access to critical transplant screening tests.

IMPROVED EXPERIENCES

simplifying the end-to-end testing process

Our specialized transplant services team can address your specific transplant testing needs, provide consultative clinical support, and ensure patient-centric solutions, with flexible collection options.



EXCEPTIONAL BENEFITS

delivering enhanced value

Our nationwide footprint and extensive partnerships with technology leaders and health plans deliver a complete transplant testing solution at an exceptional value.

BETTER OUTCOMES

enabling expedited clinical care decisions

Our accelerated turnaround times across a comprehensive transplant test menu and access to medical expertise help you achieve better outcomes for your transplant patients.



Ongoing innovation through state-of-the-art testing and technology drives accurate and expedited results. These include FDA-cleared donor tests.



Specialized Transplant Services and a dedicated help line support you at every step, from test selection to specimen prep to workflow.



Accelerated turnaround times across a comprehensive transplant test menu empower you to provide your patients with the critical answers they need.



2,200 Patient Services Centers, including many in retail locations, make collection safe and convenient for your patients.

Dedicated to improved experiences, outcomes, and innovation in transplant testing

We deliver comprehensive, market-leading solutions, a smoother transplant testing process, and an improved experience for you and your patients.



POWERING...

BETTER OUTCOMES enabled by expertise and accelerated results

- Donor testing results in 24 hours and post-transplant testing in 8–12 hours from receipt of sample, supporting better patient care and management
- FedEx shipping is available for all transplant customers, expediting specimen transport to support accelerated turnaround times
- Unrivaled access to medical experts to guide test selection, results interpretation, and support patient care decisions
- Quality assured at every step of the transplant process, from the pre-analytic phase to the post-analytic

IMPROVED EXPERIENCES backed by dedicated professionals


- 2,200 Patient Services Centers, including many in retail locations, for safe, convenient testing
- Dedicated transplant customer service representatives, trained to help address your specific needs, from sample tracking to post-transplant concerns
- Easy, timely access to experts via customer service email and toll-free number, 6 days a week, 7AM–8PM EST. After-hours representatives are available

INNOVATIVE SOLUTIONS so you know with greater certainty sooner

- FDA-registered donor testing lab offers the latest in cellular and tissue-based tests for infectious disease testing
- Continually evolving viral, bacterial, and fungal testing options for detection of acute or chronic infection pertaining to the transplant process

ENHANCED VALUE due to our national footprint

- No surprise billing for patients with real-time estimation and EZPay billing at the point of service
- Low or no out-of-pocket expenses for most covered patients
- Our Patient Assistance Program may adjust some or all lab charges if patients can't afford their testing
- Enhanced online billing makes it easier for patients to understand and pay their bills
- In-network status with UnitedHealthcare®, Aetna®, Horizon®, and other leading health plans



600*
MDs and PhDs



2,200+
Patient Service Centers



50B
Test results for all
Quest customers



>92%
of insured patients
are covered

*Pre-transplant testing guidance should be referred to our Chantilly FDA-registered transplant testing laboratory. Additional testing guidance, including post-transplant testing, can be provided by our dedicated Quest MDs and PhDs.



Learn more about how we're **POWERING AFFORDABLE CARE** and driving advances in transplant testing. Visit health.questdiagnostics.com/KnowTransplant.

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