

# Clinical Insights Companion app

## Implementation guide for eClinicalWorks® EHR

Quest's simple implementation of the Clinical Insights Companion (CIC) app helps reduce the burden on your practice's administrative, IT, and clinical support staff. Using this guide will allow your support staff to quickly determine the easy steps to follow.

### Steps for adding the Quest CIC app to the eCW EHR

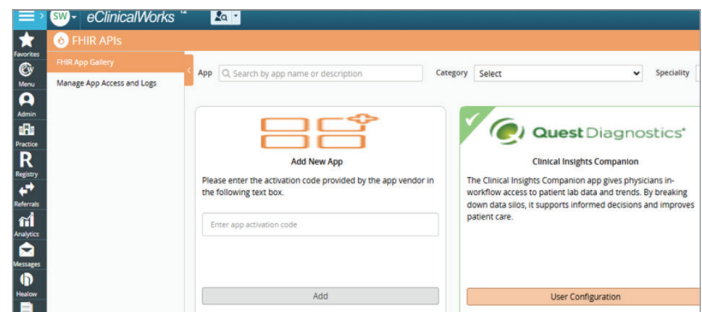
#### 1. Your practice administrator adds the CIC app to your EHR with these steps:

- a. Log in to the eCW EHR
- b. From the Admin menu, select Product Activation to display the eClinicalWorks® Product Hub > On-Demand Activation menu
- c. Locate FHIR APIs in the list
- d. To the far right, select the **Activate** button or **Settings** to display the FHIR APIs dashboard. (Note: The Activate button will display if the FHIR APIs dashboard has not yet been activated. Or Settings will display if it has already been activated)
- e. In the **Provider Centric Apps** tile, select **Set up**
- f. Then in the **Add New App** tile, enter the activation code that was provided to you by Quest Diagnostics and select **Add**

#### 2. Quest Diagnostics will enable the CIC app for you from the eCW portal (and will notify you via email, confirming that you can now take next steps)

#### 3. Activate the CIC app for end users with these steps:

- a. Log in to the eCW EHR
- b. From the Admin menu, select Product Activation to display the eClinicalWorks Product Hub > On-Demand Activation menu



- c. Locate FHIR APIs in the list
- d. Select **Settings** to display the FHIR APIs dashboard
- e. In the **Provider Centric Apps** tile, select **Set up**
- f. Locate the CIC app in the list and select **Activate**
- g. Once you've activated the CIC app, **User Configuration** will display in the app tile
- h. Select **User Configuration** to display the **User Enablement** page
- i. Select the specific end users from the **Users to be enabled** list, and use the > arrow to move them to the **Enabled Users** list

#### 4. Once an end user is enabled, they'll then be able to select the CIC app from the apps menu and start using the CIC app immediately for patients in the EHR

## Practice implementation checklist

Following this checklist can help you track when Quest and your administrative team have completed each of these simple steps:

### Quest Diagnostics





- ☐ Send the CIC app activation code to the practice
- ☐ Once the practice adds the CIC app to Product Hub, enable CIC app from the eCW portal

### Practice administrator

- ☐ Log in as Admin > Product Hub > On-Demand Activation
- ☐ Locate FHIR APIs > Activate/Settings
- ☐ Go to Provider Centric Apps > Set up
- ☐ Enter the activation code in Add New App tile > Add
- ☐ After Quest enables the CIC app, return to FHIR APIs > Settings
- ☐ In Provider Centric Apps > Set up, find Quest CIC > Activate
- ☐ Select User Config > Select and move end users to Enabled Users list



Once you've implemented the CIC app for your physicians and other end users, they'll be able to access a patient's diagnostic history in one simple-to-navigate, time-sequenced view

-  Enabling faster, more informed clinical decision-making
-  Reducing search time
-  Helping to improve patient care coordination among physicians and staff
-  Enhancing overall workflow efficiency



Empower your practice administrators, IT, and clinical support teams to quickly and accurately implement the CIC app for your providers and other eCW EHR end users. For technical issues with eCW, please contact eCW Support. For technical issues with the CIC app, please contact the Quest Technical Help Desk at 1.800.697.9302.