

## Being a VIP gives you online access to your Quest Diagnostics lab results!

### Why is having access to your lab results important?

1. Enables you to make the most of the time you have with your physician.
2. Helps you track your results over time.
3. Assists you in managing your health.
4. Seventy percent of healthcare decisions are based on lab results.

### How else does being a VIP benefit me?

You now have your choice of several online options for storing all your medical information, accessing your test results whenever you need them, and even having an interactive wellness program created just for you. We've partnered with Google Health™, Keas™ and Microsoft® HealthVault™, three trusted, online health services, to help you be more active about managing your health. You can choose one or more online health management services. It's your choice.

## Getting Started is Easy\*

### You can sign up at your local Patient Service Center or Doctor's Office.

#### Patient Service Center

- Provide your email address

— ON YOUR COMPUTER —

- You will receive an email with a link to establish your account and information regarding your physician's participation
- Create a Quest Diagnostics account
- Sign up online for one or more health management services (Google Health™, Keas™ or HealthVault™) where you want your results sent

#### Doctor's Office

- Obtain a Personal Identification Number (PIN)

— ON YOUR COMPUTER —

- Create a Quest Diagnostics account by following the instructions you'll receive
- Link to your physician to receive your results
- Sign up online for one or more health management services (Google Health™, Keas™ or HealthVault™) where you want your results sent

\* Subject to physician participation



## Frequently Asked Questions

### How were the online services selected?

We carefully evaluated many online services and chose to partner with those that we respect and which have a unique vision. Each offers you a secure way to get and store your test results online. You can even choose to have more than one.

YOU CAN LEARN MORE ABOUT THE SERVICES BY VISITING THEIR WEBSITES.



[google.com/health](http://google.com/health)



[keas.com/results](http://keas.com/results)



[healthvault.com](http://healthvault.com)

### Is there a charge for receiving my Quest Diagnostics lab results electronically?

No, there is no charge for accessing your lab results online.

### Will my online provider share or sell my information?

We have chosen to partner with trusted companies that are dedicated to serving you and to protecting your privacy. They are committed to only share your information with your consent.

### What if I have additional questions about setting up my account with Quest Diagnostics?

- View our FAQ's at [www.QuestDiagnostics.com/resultsonline](http://www.QuestDiagnostics.com/resultsonline)
- Contact us at [www.QuestDiagnostics.com/resultsonline/help](http://www.QuestDiagnostics.com/resultsonline/help)

### What if I have additional questions about setting up my online account with any of the Health Management Services?

Help is available within the online partners' websites:

[www.google.com/support/health](http://www.google.com/support/health)

[www.keas.com/support](http://www.keas.com/support)

[www.healthvault.com/help.html](http://www.healthvault.com/help.html)

### Can I receive results from my other physicians?

Yes, you can receive results from any participating physician once you have created a link with their practice.



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