



America

# CERTIFICATE

The Certification Body of  
TÜV SÜD AMERICA INC.

hereby certifies that

**Quest Diagnostics Nichols Institute**  
33608 Ortega Highway  
San Juan Capistrano, CA 92690-6130 USA

(see page 2 for additional locations)

has implemented a Quality Management System  
in accordance with:

## ISO 9001:2015

The scope of this Quality Management System includes:

**Design, Development and Performance of  
Diagnostic Clinical Laboratory Testing  
Services and Information**

Certificate Expiry Date: April 4, 2022

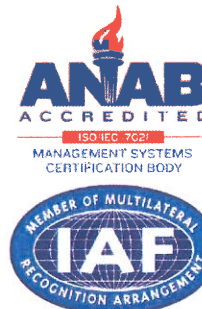
Certificate Registration No: 951 03 1573

Effective Date: April 5, 2019

Reissue Date: N/A



*Mark Alpert*  
Mark Alpert  
Vice President, Business Assurance





America

# CERTIFICATE

**Quest Diagnostics Nichols Institute**  
**33608 Ortega Highway**  
**San Juan Capistrano, CA 92690-6130 USA**

**Scope – Design, Development and Performance of Diagnostic  
 Clinical Laboratory Testing Services and Information**

**Processes – Purchasing, Design & Development, Production  
 Control, Specimen Processing, Specimen Testing  
 and Specimen Reporting**

**Quest Diagnostics Nichols Institute**  
**1311 Calle Batido**  
**San Clemente, 92673 USA**

**Scope – Call Center in support of the Customer  
 Operations Process**

**Processes – Customer Requirements, Customer  
 Communications, Customer Satisfaction**

**Certificate Expiry Date: April 4, 2022**

**Certificate Registration No: 951 03 1573**

**Effective Date: April 5, 2019**

**Reissue Date: N/A**



*Mark Alpert*  
 Mark Alpert  
 Vice President, Business Assurance

